



Milwaukee Non-public School ESEA Suggestion, Question and Complaint Resolution Process

Milwaukee Public Schools serves as the administrative agency for federal Title funds that are available under the Elementary and Secondary Education Act (ESEA) to eligible Milwaukee students. In order to ensure that Title IA services are provided to eligible students who are enrolled in non-public schools, Title IIA professional development services are provided to nonpublic school personnel, Title IIIA services are provided to English learners, and Title IVA services are provided to non-public students and school personnel, the district needs to work cooperatively with participating non-public school officials. We appreciate your willingness to work with us to promote academic gains for Milwaukee resident students with the greatest educational needs. As a result of ongoing consultation with local non-public school officials, MPS employs a “third party vendor” model to provide Title services. Participating non-public schools currently select one of two service providers: Catapult Learning or Learning Exchange.

MPS and the contracted service providers seek the input of non-public school communities in the development and ongoing improvement of their programs. To that end, MPS has developed a process to allow non-public school community members (staff members, families, supporters and even students) to provide feedback about the Title programs. Please refer to the Feedback form on page 2 of this document. MPS looks forward to working with the non-public community to make our programs the best they can be for the students that we serve.

Informal and ongoing interactions: MPS communicates with participating non-public schools through:

- ❖ Mailings
- ❖ A non-public school web page at: <http://mps.milwaukee.k12.wi.us/en/District/About-MPS/Departments/Office-of-Finance/Elementary-and-Secondary-Education-Act-ESEA/Non-Public.htm>.
- ❖ An e-mail listserv. The Milwaukee non-public school ESEA/IDEA listserv may be joined by sending an e-mail to bettsm@lists.milwaukee.k12.wi.us. In the body of your email indicate that you want to join the non-public listserv and provide the email addresses for yourself and any other individuals who want to join. When you request membership for more than one email account, separate each address by hitting the “enter” key between addresses.
- ❖ Regular “consultation” meetings, training opportunities and seminars (a calendar of events can be found at the web site noted above), and through
- ❖ Individualized consultations with MPS contracted vendors, currently Learning Exchange and Catapult Learning.
- ❖ Ongoing interactions between school communities and ESEA Department.

We encourage you to learn about, support and participate in Title program activities in your school. We hope that many of your questions and issues can be addressed satisfactorily at the local school level. We are offering this process to address issues that might more suitably be dealt with by Title service providers or Milwaukee Public Schools ESEA Department.

You may use the Microsoft Word document for electronic submission via e-mail or a printed version of it or your own format for addressing the items contained in this form to pass along your suggestions, questions or complaints. You may request this form from any service provider or participating non-public school. It can be downloaded at the web site noted above. Contact information for all Title IA, IIA, IIIA, and IVA providers is found below.

Suggestion, Question, Complaint Resolution Process

To use check boxes in electronic form, double click the box and select "checked" as the default value.

This is a: Suggestion Question Complaint

Please be aware that Section 1117 of ESSA requires complaints from private school officials to be handled as follows: Private school officials have the right to complain to DPI that MPS did not engage in meaningful and timely consultation, did not give due consideration to the views of the private school officials, or the private school officials dispute low-income data for private children. DPI is responsible for resolving the complaint.

Submitted to: MPS Learning Exchange
 Mainstream
 Catapult Wisconsin Department of Public Instruction (DPI)

Date submitted: _____

Name and contact information is optional, but necessary if a personal response is requested.

Person Submitting _____ School (if applicable) _____

Address _____ City _____ Zip _____

Phone _____ Alternate Phone _____

Email Address _____

The complainant is: (check one)

- Staff, holding the position of _____ at _____ (location)
- Parent/family member of Title I student
- Student, grade _____ at _____ (school or location)
- MPS or Title Service Provider Staff member
- Other (please specify your relationship with or association to the District _____)

MPS and contracted Title service providers can be contacted using the information found in the chart below. All agree to acknowledge receipt of suggestions, questions, or complaints and to address issues raised promptly. Issues unresolved at the service provider level may be taken to the district level or to Title program monitors at state or federal level.

The Every Student Succeeds Act also requires each state to identify an Ombudsman to work with public and private schools to ensure equitable services are appropriately provided. All equitable service inquiries should be directed to essaombudsman@dpi.wi.gov

Provider	MPS	MPS	Catapult	Learning Exchange	Mainstream	Wisconsin DPI	Ombudsman
Contact	Joseph Hill ESEEA Coordination and Compliance Manager	Lorena Gueny, Director, Bilingual/Multicultural Education (Title III)	Jessica Zoch Regional Director WI/MN	Sue Biehn, Executive Director	Ralph Beverly - Owner	Shelly Babler Director	Abigail Pavela, Wisconsin Private School Ombudsman
Address	5225 W. Vliet	5225 W. Vliet	1300 North 7th St	150 N Patrick Blvd	6924 N Port Washington Rd	125 S. Webster St,	110 E Main St
City Zip	Milwaukee, WI 53208	Milwaukee, WI 53208	Milwaukee, WI 53205	Brookfield, WI 53005	Glendale, WI 53217	Madison, WI 53707	Madison, WI 53703
Phone	414-777-7802	(414) 475-8091	(414) 899-2208	(414) 779-0691	(414)-371-9724	(608) 267- 9136	(608) 287-1224
E-mail	hilljj@milwaukee.k12.wi.us	guenylc@milwaukee.k12.wi.us	jessica.zoch@catapultlearning.com	sbiehn@text1.com	beverly@mdegedu.com		essaombudsman@dpi.wi.gov
Web Site	https://tinyurl.com/MPSTitle	http://mps.milwaukee.k12.wi.us/en/Programs/Bilingual-Multicultural-Education.htm	http://www.catapultlearning.com/	http://www.learningexchange.net/	https://mdegedu.com/	http://www.dpi.state.wi.us/	http://www.dpi.state.wi.us/