

Name _____ Date _____



Melissa and her family are at a restaurant. They are eating Melissa’s favorite food: pizza! While she is eating, Melissa notices a man yelling at his server. He is angry because his food took longer than usual to prepare. He had been waiting for a long time. The waitress keeps apologizing to the man, but he doesn’t seem to get any less angry. Finally, the man stops yelling and starts eating his food. The waitress walks away slowly. She is obviously upset. Was the man right to yell at the waitress like that? Why or why not? What would you have done instead? Have you ever been in a similar situation? How did you feel?
